

## **TERMS AND CONDITIONS FOR TAURANGA CROSSING DENTAL**

These terms and conditions govern the use of the Tauranga Crossing Dental website and services provided by Tauranga Crossing Dental, located at Tauranga Crossing Shopping Centre, 2 Taurikura Drive, Tauriko, Tauranga, New Zealand.

### **Introduction**

By using the Tauranga Crossing Dental website and services, you agree to comply with and be bound by these terms and conditions. If you do not agree to these terms and conditions, please do not use the Tauranga Crossing Dental website and services.

### **Services Provided**

Tauranga Crossing Dental provides dental services including but not limited to general dentistry, orthodontics, cosmetic dentistry, oral surgery and dental hygiene. Tauranga Crossing Dental also offers related products and services such as dental products and dental care education.

### **Appointment Bookings**

Tauranga Crossing Dental accepts online and in-person appointment bookings for its services. All bookings are subject to availability and confirmation by Tauranga Crossing Dental. Tauranga Crossing Dental reserves the right to cancel or reschedule any appointment.

### **Fees and Payment**

All fees for Tauranga Crossing Dental services are displayed on the website and are subject to change without notice. Payment for services must be made at the time of booking or at the time of service. Tauranga Crossing Dental accepts payment via cash, EFTPOS, credit card, and Q card.

### **Cancellation and Rescheduling Policy**

If you need to cancel or reschedule an appointment, please contact Tauranga Crossing Dental as soon as possible. Cancellations or rescheduling requests made less than 24 hours before the appointment time may be subject to a cancellation fee. Tauranga Crossing Dental reserves the right to waive this fee at its discretion.

### **Refund Policy**

Refunds for services provided by Tauranga Crossing Dental are subject to the Consumer Guarantees Act 1993 and Fair Trading Act 1986. If you are not satisfied with the services provided, please contact Tauranga Crossing Dental to discuss a resolution.

### **Confidentiality and Privacy**

Tauranga Crossing Dental is committed to protecting your privacy and personal information in line with the Privacy Act 2020. All personal information collected by Tauranga Crossing Dental is stored securely and is only used for the purpose of providing dental services and related products and services.

### **Intellectual Property**

All content on the Tauranga Crossing Dental website, including but not limited to text, images, graphics, logos, and software, is the property of Tauranga Crossing Dental or its content suppliers and is protected by New Zealand and international copyright laws. You may not copy, reproduce, distribute, or use any content on the Tauranga Crossing Dental website without the prior written permission of Tauranga Crossing Dental.

### **Liability**

Tauranga Crossing Dental is not liable for any loss, damage, or injury suffered by you or any third party resulting from the use of the Tauranga Crossing Dental website or services provided by Tauranga Crossing Dental, except where such liability cannot be excluded by law. Tauranga Crossing Dental is not liable for any loss, damage, or injury suffered by you or any third party resulting from the use of any third-party websites linked to the Tauranga Crossing Dental website.

### **Governing Law**

These terms and conditions are governed by the laws of New Zealand. Any dispute arising from these terms and conditions or the use of the Tauranga Crossing Dental website or services shall be resolved by the New Zealand courts.

### **Changes to Terms and Conditions**

Tauranga Crossing Dental reserves the right to change these terms and conditions

### **Late Payment Conditions and Collection Agency Use and Fees**

In the event that payment for services is not made on time, Tauranga Crossing Dental reserves the right to charge a late payment fee and/or interest on the outstanding balance at a rate of 2% per month or part thereof. If payment is not made within 30 days of the due date, Tauranga Crossing Dental may engage the services of a debt collection agency to recover the outstanding amount. In such cases, you will be liable for any collection agency fees and other costs associated with the collection of the outstanding amount.

### **Severability**

If any provision of these terms and conditions is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

### **Entire Agreement**

These terms and conditions constitute the entire agreement between you and Tauranga Crossing Dental with respect to the use of the Tauranga Crossing Dental website and services provided by Tauranga Crossing Dental. These terms and conditions supersede all prior agreements and understandings between you and Tauranga Crossing Dental.

### **Contact Information**

If you have any questions or concerns about these terms and conditions or the use of the Tauranga Crossing Dental website and services, please contact Tauranga Crossing Dental at:

Tauranga Crossing Dental  
Tauranga Crossing Shopping Centre,  
2 Taurikura Drive, Tauriko,  
Tauranga, New Zealand  
Phone: +64 7-281 1365  
Email: [info@taurangacrossingdental.co.nz](mailto:info@taurangacrossingdental.co.nz)

### **Website and general services**

By using the Tauranga Crossing Dental website and services, you acknowledge that you have read, understood, and agree to these terms and conditions.